



PUBLIC OFFER AGREEMENT

(purchase and sale of goods through an online store with delivery and pickup points)

Public offer agreement

for the purchase of goods in the Evrionta online store Evrionta

Moscow

1. General Provisions

1.1. This document constitutes an official public offer by LLC "Toscana Food" (hereinafter referred to as the "Seller") to enter into a retail sale and purchase agreement for goods presented on the Website <https://evrionta.ru/ru> (hereinafter referred to as the "Goods") with any individual (hereinafter referred to as the "Buyer") who accepts this offer.

1.2. In accordance with Article 437 of the Civil Code of the Russian Federation, this document is a public offer. Acceptance of this offer shall be deemed to occur upon payment by the Buyer for the Goods in accordance with Section 4 of this Agreement.

1.3. The moment of conclusion of the Agreement (acceptance of the offer) shall be the moment when funds are credited to the Seller's bank account (or the account of the payment aggregator).

2. Goods

2.1. The list of Goods, their prices, descriptions, photographs, composition, storage conditions, and expiration dates are published by the Seller in the catalog on the Website <https://evrionta.ru/ru>.

2.2. The Seller shall have the right to unilaterally change the assortment, prices, and descriptions of the Goods on the Website without prior notice to the Buyer. Changes to the price of already paid Goods shall not be permitted.

3. Order Placement Procedure

3.1. Orders shall be placed by the Buyer through the Website form or via the Evrionta mobile application.

3.2. When placing an order, the Buyer shall provide the following information:

- full name;
- contact phone number;
- email address;
- delivery address (if courier delivery is selected);
- selected receipt method: courier delivery or pickup from an order pickup point (OPP).

3.3. After the order is placed, the Seller shall send an order confirmation to the email address specified by the Buyer.

4. Price and Payment Procedure

4.1. The price of the Goods shall be indicated in Russian rubles on the Website at the time the order is placed.

4.2. The price of the Goods includes both courier delivery and delivery to pickup points (OPP). No additional payments shall be required.

4.3. Payment shall be made online on the Website using a bank card (Visa, Mastercard, MIR) through a certified payment system (acquiring service).

4.4. The Buyer's payment obligations shall be deemed fulfilled from the moment the funds are debited from the Buyer's bank card.

5. Delivery Terms

5.1. Courier Delivery

- The Goods shall be delivered to the address specified by the Buyer when placing the order.
- Estimated delivery time: from 2 to 14 days.
- Upon receipt, the Buyer shall inspect the packaging and the Goods. Claims regarding visible external damage shall only be accepted at the time of delivery.

5.2. Pickup from Order Pickup Points (OPP)

- The Buyer may collect the order from any pickup point listed on the Website.
- The storage period for an order at a pickup point shall be 7 calendar days. Upon expiration of this period, the order shall be canceled and the funds refunded to the Buyer minus the Seller's actual delivery expenses (if applicable).

5.3. Transfer of Ownership and Risk

Ownership of the Goods and the risk of accidental loss shall transfer to the Buyer at the moment the Goods are handed over to the Buyer (for courier delivery — upon signing the delivery note; for pickup points — upon receipt of the Goods at the pickup point).

6. Goods Return Procedure

6.1. Return of Goods of Proper Quality

The Buyer shall have the right to refuse Goods of proper quality within 7 days from the date of receipt, except for the goods specified in Clause 6.3.

Returns shall be accepted provided that the Goods have not been used and their commercial appearance, consumer properties, seals, factory labels, and proof of payment have been preserved.

The Seller shall refund the cost of the Goods minus delivery expenses (if delivery was included in the price).

6.2. Return of Defective Goods

- The Buyer shall have the right to request replacement of the Goods, a proportionate reduction in price, or a full refund.
- To process a return, the Buyer must submit a claim to the Seller together with photo and/or video evidence of the defects.

6.3. Goods Not Eligible for Return if of Proper Quality

In accordance with Resolution No. 2463 of the Government of the Russian Federation dated December 31, 2020, dietary supplements and nutraceutical products are not eligible for return if of proper quality once the packaging has been opened. The Buyer may refuse unopened Goods within 7 days.

7. Liability of the Parties

7.1. The Seller shall not be liable for inaccuracies in the health information provided by the Buyer or for consequences resulting from the use of the Goods without consulting a physician.

7.2. The Seller shall not be liable for delivery delays caused by courier services or force majeure circumstances.

8. Seller Details

LLC "Toscana Food"

Legal address: 141400 Moscow Region, Khimki, Moskovskaya str. 14A, floor/room 5/12

TIN: 7724460005

PSRN: 1187746942085

Postal address for correspondence: 141400 Moscow Region, Khimki, Moskovskaya str. 14A, floor/room 5/12

E-mail for inquiries: toscana.food@yandex.ru